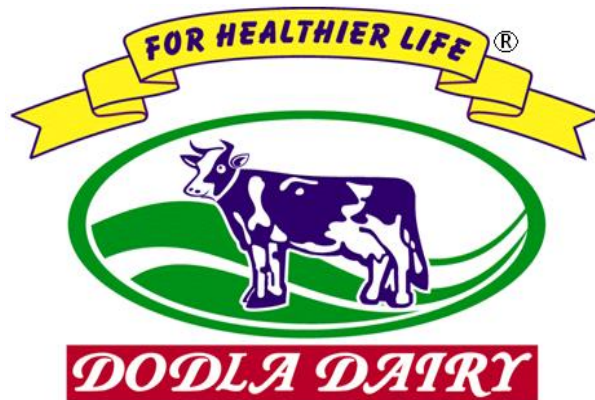


# QUALITY ASSURANCE MANUAL



## *Quality Assurance Department*

June 2015



## Message from CEO



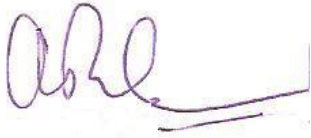
I am indeed pleased to learn that Dodla Quality Manual is being published by our QA Department incorporating latest methods of testing and verification.

The purpose of any quality manual is uniform testing across the organization in a harmonized way.

This is timely and appropriate and the right step towards ensuring quality of our milk and milk products and accomplish our vision **“To Be a World Class Company by Providing Quality Products and Services”**.

Ensuring quality will also ensure Food Safety in line with our stated Food Safety Policy **“We Ensure Pure and Safe Milk & Milk Products”** for which quality Manual will act as backbone.

I wish every success to one and all in our organization and to our QA Team in particular in this endless journey of quality.



**BVK Reddy**

***Chef Executive Officer***

Hyderabad

June 10, 2015

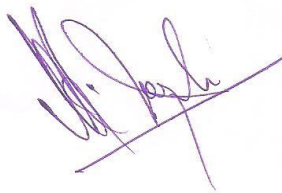
## FOREWORD

We have the pleasure in presenting the **Quality Assurance Manual** for our lab use prepared in accordance with the following documents:

1. Existing Dodla Dairy Standards
2. Relevant BIS standards
3. FSSAI Standards.

The primary objective of quality testing and verification is to provide the plant management and persons responsible for quality with information on fulfillment of previously defined quality criteria and standards at every stage of process as early as possible. Early warning about quality deviation at any stage of processing helps to correct the situation in time thereby decreases losses caused by abnormality in end product and also to keep the good will.

This is a comprehensive Quality Assurance and Testing Manual to be followed across all our Dairy Units and milk Chilling Centers. Primary objective of this manual is to have a uniform and harmonized testing across DDL that meets all statutory and regulatory requirements of testing and reporting. Also it is intended that all test data generated are scientifically valid and of known precision and accuracy and shall come into force forthwith. Any suggestions are welcome to be incorporated in the next revision.



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**Sebastian Joseph (Head-QA)**



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**A.R Siva Prakash (Dy. Manager-QA)**

Nellore, June 10, 2015